



Introducing Southwest Cargo Companion

The Commercial Air Cargo Industry's Most Comprehensive Tracking Solution Provides Location and Temperature Information for Your Time-Critical, High Value and Temperature Sensitive Cargo



Designed for freight forwarders, couriers, perishable commodity Shippers and Shippers of time-critical and high-value items, Southwest's new Cargo Companion program features:

1. Wireless asset tracking devices that monitor the location, shock, vibration, temperature, pressure, and humidity of cargo during transit.
2. Tracking by air waybill capabilities that enable Customers to track the status of their shipment on swacargo.com.
3. Prompt e-mail alerts that notify Shippers when a shipment has safely arrived, or inform them of any issue during transit.

Cargo Companion helps Shippers improve operational efficiency and minimize the impact of delays across the supply chain.

In the event of an unavoidable delay or spoilage, Cargo Companion provides an early warning notification to initiate contingency planning.

Customized e-mail alerts notify you when your shipment has arrived safely and on time.

- Customers with existing Southwest Airlines Cargo accounts can prearrange the Cargo Companion Service for the next day by contacting the Customer Care Center at **(800) 533-1222** before 3pm Central time.
- Cargo Customer Care Center hours are: 6am - 9pm weekdays and 8am - 5pm on weekends, central time.
- Tracking device numbers are added to each Customer's waybill.
- Southwest makes it easy to return the devices for subsequent use.



Measuring 5 in x 3.8 in x 1 in, 120Z Cargo Companion travels with your cargo



Reverse Logistics Made Easy



For pricing information, or to find out more about Southwest Cargo Companion, contact your local Cargo Area Sales Manager today.